**Joshua F. Howard**

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Relevant Work Experience

**Alight Solutions**, Hunt Valley, Maryland September 2016 – February 2020

*IT Developer Analyst*

* Developed services for proprietary software using Enterprise Java to help colleagues work more efficiently
* Worked with colleagues to develop automated systems and help streamline several processes within the company
* Successfully analyzed data and developed extensive SQL queries in order to draw conclusions for managerial strategies and decision making
* Maintained and Updated Client Service Portals using HTML, CSS, and JavaScript
* Created requirements and specification documents used for Application Development
* Collaborated with external IT departments of companies such as Microsoft, Cigna, and Aetna to troubleshoot technical issues

**Web By Howard LLC**, Cockeysville, Maryland January 2016 – Present

*Owner/Freelance Developer*

* Developed HTML5, CCS3, SASS, and multiple JavaScript Frameworks to create websites for clients
* Created Logo and Branding designs for clients using Adobe Photoshop and Adobe Illustrator
* Developed scripts for platforms like Discord and Reddit using Python, JSON, and JavaScript
* Created image sprites and other assets to be used in various forms of media such as: Movies, YouTube Videos, and Video Games with Adobe After Effects

**Texas Tech University Athletics**, Lubbock, Texas October 2013 – December 2015

*IT Support Specialist Assistant*

* Maintained user, group, and computer accounts via Active Directory (AD)
* Utilized AppleScript to create data back-ups of Apple Computer systems to our network storage drives
* Provided Help Desk Support for both Hardware and Software
* Coordinated with IT departments of companies such as ESPN, FOX, and Big 12 Sports in order to ensure successful technical operations
* Used Technical Writing skills to develop training materials and documentation on the proper usage of software

**Freelance Web Developer**, New Orleans, Louisiana August 2006 – August 2012

*Front Web Developer*

* Designed and Developed dynamic and interactive websites that ensured high traffic, targeted audience views, and satisfactory user experience
* Utilized knowledge of JavaScript frameworks such as jQuery to create Web Page Animations
* Developed ActionScript3 code to create interactive web pages within Adobe Flash
* Created websites using Content Management Systems such as Joomla, WordPress, and Drupal
* Utilized knowledge of Search Engine Optimization to increase website traffic for clients

Educational experience

**Texas Tech University,** Lubbock, Texas

*Bachelor of Science:* Applied Arts and Sciences Graduation Date: December 2015 (GPA 3.5)

***Courses Taken*:** Discrete Mathematics, Data Structures, Web Design Foundations, Concepts of Programming Languages

***Organizations and Roles:*** Association of IT Professionals (AITP) – Lead Web Designer. Association of Computing Machinery (ACM) – Associate Applications Developer. Alpha Kappa Psi Fraternity – Web Developer and Secretary

**Delgado Community College,** New Orleans, Louisiana

*Associate of Science:* Computer Information Technology Graduation Date: December 2011 (GPA 3.8)